

Office of Mayor Lawrence J. Morrissey LEADING BOLDLY, WORKING TOGETHER

PRESS RELEASE

FOR IMMEDIATE RELEASE:

CONTACT INFORMATION:

Jennifer Jaeger, Community Services Division Director
City of Rockford Human Services Dept.

A Community Action Agency
844-710-6919 Jennifer.Jaeger@rockfordil.gov

August 22, 2016

LIHEAP OFFER AND PIPP HELP WITH ENERGY COSTS

Rockford – Information is now available for the annual Low Income Home Energy Assistance Program (LIHEAP) for eligible residents in Winnebago and Boone Counties. LIHEAP pays a benefit directly to energy companies on behalf of eligible households or directly to eligible renters if all energy costs are included in their rent.

There are many area sites that will be scheduling appointments during the LIHEAP season. Appointments are made by phone only. Handouts with site lists, program information, eligibility criteria and call-in schedules are available at the City of Rockford Human Services Department, 555 N. Court St., Suite 301 in Rockford, and at the Belvidere City Hall, 401 Whitney Blvd. and Boone County United Way, 220 W. Locust St. in Belvidere. You must have this information before you call to make an appointment. You can also find information at www.rockfordil.gov.

Residents can begin calling the sites serving their category on the following dates to make an appointment: September 6 for seniors and disabled households, October 3 for disconnected households and households with children under 6 years old, and November 1 for all other low-income households. Residents who were not able to receive an appointment during their category month can continue to call monthly on the dates listed on the site list, or until funds are exhausted

The Percentage of Income Payment Plan (PIPP) is back as an option offered to all eligible clients at their LIHEAP appointment. PIPP is a monthly budget plan where on-time payments can help forgive a portion of past due balances.

LIHEAP is a program of the IL Dept. of Commerce and Economic Opportunity's Office of Energy Assistance funded through the U.S. Department of Health and Human Services and administered locally by the City of Rockford Human Services Department, A Community Action Agency.